Redditch Borough Council 27th June 2022

Questions on Notice

4. From Mr A. Fieldsend-Roxborough to the Leader:

"Having received reports from several residents about delays to the payment of the £150 Council Tax Rebate and separate reports about a significant loss of experienced staff in the Council's Revenues Team, I would like to ask the Leader what measures are being taken to both ensure that all residents receive the payment they are eligible for and to ensure that the root cause of any delays is remedied?"